

Technical Support Engineer Interview Questions and Answers

1. What is the difference between a virus and a worm?

2. How do you troubleshoot a network connectivity issue?

3. Explain the OSI model layers.

4. What is DHCP and how does it work?

5. Describe the difference between IPv4 and IPv6.

6. How do you configure a firewall rule?

7. What is a Denial of Service (DoS) attack?

8. Explain the concept of a port scan.

9. How do you secure a wireless network?

10. What is the purpose of a network topology diagram?

11. Describe the difference between a hub and a switch.

12. How do you troubleshoot a slow network?

13. What is a network bridge?

14. Explain the concept of a network loop.

15. How do you configure a static IP address?

16. What is a network protocol?

17. Describe the difference between a LAN and a WAN.

18. How do you troubleshoot a network outage?

19. What is a network router?

20. Explain the concept of a network congestion.

21. How do you configure a network interface card (NIC)?

22. What is a network switch?

23. Describe the difference between a network card and a network switch.

24. How do you troubleshoot a network performance issue?

25. What is a network protocol stack?

26. Explain the concept of a network protocol suite.

27. How do you configure a network protocol?

28. What is a network protocol error?

29. Describe the difference between a network protocol and a network protocol suite.

30. How do you troubleshoot a network protocol error?

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